Ontario

Inspection Report under the *Long-Term Care Homes Act, 2007*

Rapport d'inspection prévue le *Loi de 2007 les foyers de soins de longue durée*

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ministère de la Santé et des Soins de longue durée
Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité

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☐ Licensee Copy/Copie du Titulaire ☒ Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
November 30, 2010	2010_170_2826_30Nov154101	Other – L01684

Licensee/Titulaire
Caressant-Care Nursing and Retirement Homes Limited, 264 Norwich Avenue, Woodstock, ON, N4S 3V9

Long-Term Care Home/Foyer de soins de longue durée
Caressant Care Courtland, P.O. Box 279, 4850 Hwy.#59, Courtland, ON, N0J 1E0

Name of Inspector/Nom de l'inspecteur
Dianne Wilbee ID#170

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct an inspection related to discharge of a resident.

During the course of the inspection, the inspector spoke with: Regional Manager, Administrator and Director of Care.

During the course of the inspection, the inspector: Reviewed resident record.

☒ Findings of Non-Compliance were found during this inspection. The following action was taken:

1 WN
1 VPC

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NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA. Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée. Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with LTCHA, 2007, S.O. 2007, c.8, s.6.(1)(6) Every licensee of a long-term care home shall ensure that there is a written plan of care for each resident that sets out,

(6) When a resident is admitted to a long-term care home, the licensee shall, within the times provided for in the regulations, ensure that the resident is assessed and an initial plan of care developed based on that assessment and on the assessment, reassessments and information provided by the placement co-ordinator under section 44.

Findings: The Placement Services Behavioural Assessment completed by the Community Care Access Centre for an identified resident indicated pre:admission behaviours. The resident began to exhibit some of the behaviours shortly after admission. The initial plan of care was not developed based on the assessment of these behaviours and the information provided by the placement co-ordinator.

Inspector ID #:	170

VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance with the requirements for the initial plan of care, to be implemented voluntarily.

Signature of Licensee or Representative of Licensee **Signature du Titulaire du représentant désigné**	**Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.** Ebauld for Diane Wilbee
Title: **Date:**	**Date of Report: December 13, 2010**