

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Original Public Report

Report Issue Date: April 2, 2024	
Inspection Number: 2024-1509-0002	
Inspection Type: Critical Incident	
Licensee: Saint Luke's Place	
Long Term Care Home and City: Saint Luke's Place, Cambridge	
Lead Inspector Diane Schilling (000736)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 26- 27, 2024

The following intake(s) were inspected:

- Intake: #00109586 - 3014-000003-24 related to an outbreak

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

INSPECTION RESULTS

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**WRITTEN NOTIFICATION: Infection prevention and control
program**

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)

Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

The licensee has failed to ensure that the infection prevention and control (IPAC) standard issued by the Director was followed related to hand hygiene.

In accordance with the Infection Prevention and Control (IPAC) Standard for Long-Term Care Homes (LTCH) issued by the Director, updated September 2023, section 10.1 states that the licensee shall ensure that the hand hygiene program includes access to hand hygiene agents, including 70-90% Alcohol-Based Hand Rub (ABHR).

Rationale and Summary

Several bottles of ABHR were observed to be expired.

The IPAC Manager confirmed ABHR should not be used when it is expired.

Using expired hand hygiene agents posed a potential risk of ineffective hand hygiene and risk for transmission of infectious agents.

Sources: Observations, photographs of expired ABHR hand hygiene agents, IPAC Standards (September 2023), and interviews [000736]