

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

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Original Public Report

Report Issue Date: September 4, 2024
Inspection Number: 2024-1358-0002
Inspection Type: Critical Incident
Licensee: The Governing Council of the Salvation Army in Canada
Long Term Care Home and City: The Salvation Army Ottawa Grace Manor, Ottawa

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 3, 4, 2024

The following intake(s) were inspected:

- Intake: #00121251- -Incident that caused an injury to a resident that resulted in a change in condition.

The following Inspection Protocols were used during this inspection:

Infection Prevention and Control
Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings



Inspection Report Under the
Fixing Long-Term Care Act, 2021

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of non-compliance.