

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: November 27, 2024

Inspection Number: 2024-1358-0003

Inspection Type:
Complaint

Licensee: The Governing Council of the Salvation Army in Canada

Long Term Care Home and City: The Salvation Army Ottawa Grace Manor,
Ottawa

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 26, 27, 2024

The following intake(s) were inspected:

- Intake: #00128334 -Complaint related to the prevention of resident abuse and neglect.

The following Inspection Protocols were used during this inspection:

Infection Prevention and Control
Prevention of Abuse and Neglect

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.