

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

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Public Report

Report Issue Date: October 17, 2025

Inspection Number: 2025-1358-0006

Inspection Type:

Critical Incident

Licensee: The Governing Council of the Salvation Army in Canada

Long Term Care Home and City: The Salvation Army Ottawa Grace Manor,
Ottawa

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 16, 17, 2025

The following intake(s) were inspected:

- Intake: #00156931 (CI #2873-000029-25) - An incident that caused injury to a resident which required a transfer to hospital and which caused a significant change in health status.

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.