



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévue le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ottawa Service Area Office
347 Preston St., 4th Floor
Ottawa ON K1S 3J4

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
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Date(s) of inspection/Date de l'inspection October 21, 2010	Inspection No/ d'inspection 2010_161_2873_15Oct144839	Type of Inspection/Genre d'inspection Complaint Log # 0-001723
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Licensee/Titulaire
The Governing Council of the Salvation Army in Canada
2 Overlea Blvd Toronto ON M4H 1P4
Fax: 416.422.6148

Long-Term Care Home/Foyer de soins de longue durée
Salvation Army Ottawa Grace Manor 1156 Wellington St Ottawa ON K1Y 2Z3

Name of Inspector(s)/Nom de l'inspecteur(s)
Kathleen Smid (ID#161)

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a Complaint inspection related to the care provided to an identified resident.

During the course of the inspection, the inspector spoke with members of the management team including the Director of Resident Care and the Registered Practical Nurse on the unit.

During the course of the inspection, the inspector reviewed the health care record of the resident.

The following Inspection Protocol was used during this inspection: Personal Support Services

There are no findings of Non-Compliance as a result of this inspection.

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.

Kathleen Smid

Title: **Date:**

Date of Report: (if different from date(s) of inspection).

October 25 2010