

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: March 28, 2025

Inspection Number: 2025-1269-0002

Inspection Type:

Critical Incident

Licensee: 458422 Ontario Limited

Long Term Care Home and City: Sandfield Place, Cornwall

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 26-27, 2025

The following intake(s) were inspected:

- Intake: #00141052/ CI #2778-000002-25 - related to missing/unaccounted for controlled substance

The following **Inspection Protocols** were used during this inspection:

Medication Management
Infection Prevention and Control

INSPECTION RESULTS

WRITTEN NOTIFICATION: Drug destruction and disposal

NC # Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 148 (2) 2.

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Drug destruction and disposal

s. 148 (2) The drug destruction and disposal policy must also provide for the following:

2. That any controlled substance that is to be destroyed and disposed of shall be stored in a double-locked storage area within the home, separate from any controlled substance that is available for administration to a resident, until the destruction and disposal occurs.

The licensee has failed to ensure that any controlled substance that is to be destroyed and disposed of shall be stored in a double-locked storage area within the home, separate from any controlled substance that is available for administration to a resident, until the destruction and disposal occurs.

In accordance with O. Reg. 246/22, s. 11 (1) (b), the licensee is required to ensure that the drug destruction and disposal policy in place for controlled substances is complied with.

During the home's narcotic destruction procedure, it was discovered that a number of vials of a controlled substance were unaccounted for. As per the licensee's medication management policy, specifically related to Surplus and Discontinued Medication, all narcotic and controlled drugs are to be stored securely under double lock until destroyed. The vials of the controlled substance, however, were removed from the narcotic destruction box prior to being destroyed.

Sources: Home's internal investigation notes, Medication Management Policy, and interviews with Director of Care and other staff