



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévus le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**

Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

**Ministère de la Santé et des Soins de  
longue durée**

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☐ Licensee Copy/Copie du Titulaire ☒ Public Copy/Copie Public

<b>Date(s) of inspection/Date de l'inspection</b> April 6, 2011	<b>Inspection No/ d'inspection</b> 2011_133_943_06Apr132313	<b>Type of Inspection/Genre d'inspection</b> Complaint Log # O-000206 and #O-000227
<b>Licensee/Titulaire</b>  Taminagi Inc. Loiselle Street CP Box 2132 Embrun, ON K0A 1W1 Fax: 613-835-2982  <b>Mailling address:</b> Taminagi Inc. 2861 Colonial Road P.O Box 130 Sarsfield, ON K0A 1W1		
<b>Long-Term Care Home/Foyer de soins de longue durée</b>  Sarsfield Colonial Home 2861 Colonial Road P.O. Box 130 Sarsfield, ON		
<b>Name of Inspector(s)/Nom de l'inspecteur(s)</b>  Jessica Lapensée, #133		
<b>Inspection Summary/Sommaire d'inspection</b>		

The purpose of this inspection was to conduct a complaint inspection related to the supply of hot water at the home.

During the course of the inspection, the inspector spoke with the Administrator, the Environmental Services Manager, two residents, a personal services worker and a registered nurse.

During the course of the inspection, the inspector reviewed a component of a resident's health care record. The inspector monitored and recorded hot water temperatures from the bath tub and shower on each unit. The inspector reviewed the home's documented hot water temperatures for the month of March 2011.

The following Inspection Protocol was used during this inspection:  
Safe and Secure Home

Findings of Non-Compliance were found during this inspection. The following action was taken:

2 WN

## NON- COMPLIANCE / (Non-respectés)

### Definitions/Définitions

**WN** – Written Notifications/Avis écrit  
**VPC** – Voluntary Plan of Correction/Plan de redressement volontaire  
**DR** – Director Referral/Régisseur envoyé  
**CO** – Compliance Order/Ordres de conformité  
**WAO** – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

**WN #1:** The Licensee has failed to comply with **O. Reg. 79/10, s. 90 (2) (i) (k)** The licensee shall ensure that procedures are developed and implemented to ensure that,

(i) the temperature of the hot water serving all bathtubs and showers used by residents is maintained at a temperature of at least 40 degrees Celsius.

(k) if the home is not using a computerized system to monitor the hot water temperature, the water temperature is monitored once per shift in random locations where residents have access to hot water.

### Findings:

- a) Hot water temperatures monitored and recorded by the inspector during the inspection, at bathtubs and showers on each of the three units at the home, never reached 40 degrees Celsius. The range of hot water temperatures recorded is between 30 degrees Celsius and 39 degrees Celsius.



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- b) As stated by the home's Environmental Services Manager, the registered nursing staff are required to monitor and record hot water temperatures once per shift in a random location where residents have access to hot water.
- c) In March 2011, all hot water temperatures that were recorded by the registered nursing staff were taken at the sink in the nursing station. Residents do not have access to this room and therefore do not have access to the hot water at that sink.
- d) In March 2011, hot water temperatures were not recorded by the registered nursing staff on 21 evening shifts.

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**WN #2:** The Licensee has failed to comply with **O. Reg 79/10 s. 33 (1)** Every licensee of a long term care home shall ensure that each resident of the home is bathed, at a minimum, twice a week by the method of his or her choice and more frequently as determined by the resident's hygiene requirements, unless contraindicated by a medical condition.

**Findings:**

- a) During the inspection, a resident stated to the inspector that they do not always get two baths a week. They stated that they have refused baths in the past and one reason for their refusal has been that the hot water is not hot enough.
- b) A review of the same resident's "skin check" chart in the "bath flow sheet" binder for March 2011 indicate that they missed their second bath during the week of March 14<sup>th</sup> - March 20<sup>th</sup>.

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Signature of Licensee or Representative of Licensee  
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division  
representative/Signature du (de la) représentant(e) de la Division de la  
responsabilisation et de la performance du système de santé.

Title:

Date:

*Jessica Lapensee*

Date of Report: (if different from date(s) of inspection).

~~(April 15, 2011)~~ April 19, 2011