

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: April 16, 2025

Inspection Number: 2025-1011-0002

Inspection Type:

Complaint
Follow up

Licensee: 2629693 Ontario Inc.

Long Term Care Home and City: Sarsfield Colonial Home, Sarsfield

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 10, 14 - 16, 2025

The following follow-up inspection intake was inspected:

- Intake: #00136173 - Follow-up #: 1 - related to Skin and wound care under O. Reg. 246/22 - s. 55- Inspection #2024-1011-0005

The following complaint intakes were inspected:

- Intake: #00142031- related to a bed refusal application
- Intake: #00142466 -related to a bed refusal application

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Order #001 from Inspection #2024-1011-0005 related to O. Reg. 246/22, s. 55

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management
Admission, Absences and Discharge

INSPECTION RESULTS

WRITTEN NOTIFICATION: Authorization for admission to a home

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 51 (9)

Authorization for admission to a home

s. 51 (9) If the licensee withholds approval for admission, the licensee shall give to persons described in subsection (10) a written notice setting out,

- (a) the ground or grounds on which the licensee is withholding approval;
- (b) a detailed explanation of the supporting facts, as they relate both to the home and to the applicant's condition and requirements for care;
- (c) an explanation of how the supporting facts justify the decision to withhold approval; and
- (d) contact information for the Director.

The licensee has failed to ensure a written notice detailing the grounds, and supporting facts for admission refusal was provided to the applicant.

On April 10, 2025, the applicant's Substitute Decision Maker (SDM) stated that they had not received any notifications or explanations for the bed refusal from the Licensee.

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Upon a second review of the application on April 10, 2025, the Administrative Assistant (AA) #101, had indicated that this applicant should not have been refused a bed and that no refusal notice had been sent

Sources: application to LTCH, interviews with SDM and AA.