

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: December 12, 2025

Inspection Number: 2025-1011-0006

Inspection Type:

Proactive Compliance Inspection

Licensee: 2629693 Ontario Inc.

Long Term Care Home and City: Sarsfield Colonial Home, Sarsfield

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 3, 4, 5, 8, 9, 2025

The following intake(s) were inspected:

- Intake: #00163826 - Proactive Compliance Inspection

The following **Inspection Protocols** were used during this inspection:

Medication Management
Infection Prevention and Control
Responsive Behaviours

INSPECTION RESULTS

WRITTEN NOTIFICATION: Responsive behaviours

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NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 58 (3) (b)

Responsive behaviours

s. 58 (3) The licensee shall ensure that,

(b) at least annually, the matters referred to in subsection (1) are evaluated and updated in accordance with evidence-based practices and, if there are none, in accordance with prevailing practices.

The responsive behaviours program was not evaluated and updated at least annually in accordance with evidence-based practices and, if there are none, in accordance with prevailing practices. The Behaviours Support Ontario (BSO) lead did not provide any previously completed annual evaluation.

Sources: Interview with BSO Lead.

WRITTEN NOTIFICATION: Infection prevention and control

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)

Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

A- On two separate occasions in December 2025, a staff member was observed not performing hand hygiene after being in contact with multiple resident environments as per the four moment of hand hygiene.

Sources: Inspector's observation and interview with the staff member.

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B- During a confirmed respiratory outbreak, multiple staff were observed providing care to residents in additional precaution without proper personal protective equipment (PPE).

Sources: Observation of a snack service, review of additional precaution signage, and interviews with staff members.

WRITTEN NOTIFICATION: Safe storage of drugs

NC #003 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 138 (1) (a) (i)

Safe storage of drugs

s. 138 (1) Every licensee of a long-term care home shall ensure that,

- (a) drugs are stored in an area or a medication cart,
- (i) that is used exclusively for drugs and drug-related supplies,

The drugs were stored in a medication cart, that was not used exclusively for drugs and drug-related supplies. Specifically when food items were observed in the drawers of a medication cart.

Sources: observation of medication cart. Interview with a staff member.

WRITTEN NOTIFICATION: Safe storage of drugs

NC #004 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 138 (1) (a) (ii)

Safe storage of drugs

s. 138 (1) Every licensee of a long-term care home shall ensure that,

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- (a) drugs are stored in an area or a medication cart,
- (ii) that is secure and locked,

On two occasions in December 2025, the medication cart was left unlocked and unsupervised on specified resident care area. On both occasions, the staff member was on another resident care area.

Sources: Observation of medication cart. Interviews with staff members.