



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
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☐ Licensee Copy/Copie du Titulaire			☒ Public Copy/Copie Public
Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection	
September 20-21, 2010	2010_171_1135_20Sep103026	Follow up April 2009	
Licensee/Titulaire			
Provincial Nursing Home Limited Partnership, 1090 Morand Street, Windsor, ON, N9G 1J6			
Long-Term Care Home/Foyer de soins de longue durée			
Seaforth Manor Nursing Home, Division of Provincial Nursing Home Limited Partnership, 100 James St. Seaforth, ON N0K 1W0			
Name of Inspector(s)/Nom de l'inspecteur(s)			
Elisa Wilson (ID# 171)			
Inspection Summary/Sommaire d'inspection			



The purpose of this inspection was to conduct a Dietary Follow-up inspection in respect to the Long Term Care Homes Program Manual Standards and Criteria previously identified as B2.4, B3.23, 33.33, and P1.22 issued April 2009.

During the course of the inspection, the inspector spoke with: the director of care, the foodservices supervisor, cooks, dietary staff, nursing staff and residents.

The inspector observed breakfast, lunch and pm snack service. The Home's policy on feeding dependent clients was requested and reviewed. Plans of care were reviewed in the resident's chart. The menu, production sheets and recipes were reviewed for the two days of this inspection.

The following Inspection Protocols were used during this inspection:

Dining Observation

Snack Observation

☒ Findings of Non-Compliance were found during this inspection. The following action was taken:

1 WN

1 VPC

Corrected Non-Compliance is listed in the section titled Corrected Non-Compliance.

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.



WN #1: The Licensee has failed to comply with LTCHA, 2007, S.O. 2007, c. 8, s. 6 (1) (c). Every licensee of a long-term care home shall ensure that there is a written plan of care for each resident that sets out, clear directions to staff and others who provide direct care to the resident.

Findings:

1. Resident #1; the resident diet binder indicates a regular texture diet; however the plan of care indicates a minced texture.
2. Resident #2; the resident diet binder indicates a regular texture diet; however the plan of care indicates a minced meat texture.
3. Resident #3; the resident diet binder indicates a regular diet; however the plan of care indicates a modified diabetic diet.
4. Resident #4; the resident diet binder indicates a regular texture diet; however the plan of care indicates a minced meat texture.
5. Resident #5; the resident diet binder indicates a minced meat texture diet; however the plan of care indicates a full minced texture.

Additional Required Actions:

VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance with providing clear direction to staff regarding resident dietary needs, to be implemented voluntarily.

CORRECTED NON-COMPLIANCE Non-respects à Corrigé				
REQUIREMENT EXIGENCE	TYPE OF ACTION/ORDER	ACTION/ ORDER #	INSPECTION REPORT #	INSPECTOR ID #
B3.23, LTC Homes Program manual, now found in LTCHA, 2007, S.O. 2007, c. 8, s.6 (7)			Dietary Review April 2009	135
B3.33, LTC Homes Program manual, now found in O.Reg. 79/10, s. 73(1)10.			Dietary Review April 2009	135
P1.22, LTC Homes Program manual, now found in O.Reg. 79/10, s.			Dietary Review April 2009	135



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2(1) and 73(1)5.				
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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. <i>Elisa Wilson Sep 23, 2010</i>
Title:	Date:	Date of Report: (if different from date(s) of inspection).