

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Hamilton District**

119 King Street West, 11th Floor  
Hamilton, ON, L8P 4Y7  
Telephone: (800) 461-7137

**Public Report**

<b>Report Issue Date:</b> February 12, 2025
<b>Inspection Number:</b> 2025-1505-0002
<b>Inspection Type:</b> Critical Incident Follow up Director Order Follow Up (DOFU)
<b>Licensee:</b> Shalom Manor Long Term Care Home
<b>Long Term Care Home and City:</b> Shalom Manor Long Term Care Home, Grimsby

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): February 5 - 7, 10, 11, 2025.

The following intake(s) were inspected:

- Intake: #00127132 - Critical Incident System (CIS) #3009-000018-24 - related to infection prevention and control.
- Intake: #00128232 - CIS #3009-000019-24 -related to falls prevention and management.
- Intake: #00137308- Director's Order (DO) Follow Up to DO #001 from inspection #2024-1505-0005 related to prevention of abuse.

The following intake was completed in this inspection:

- Intake: #00137893 - Follow-up #1 - DO #001 from inspection #2024-1505-0005 related to prevention of abuse.

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## Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Director Order #001 related to FLTCA, 2021, s. 24 (1)

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Prevention of Abuse and Neglect
- Falls Prevention and Management

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Infection Prevention and Control Program

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)**

Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

The licensee has failed to ensure that the Infection Prevention and Control (IPAC) Standard for Long-Term Care Homes was implemented.

The IPAC Standard, under section 5.6, indicated the licensee was to ensure policies and procedures were in place to determine the frequency of surface cleaning and disinfection, using a risk stratification approach.

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During an interview with a staff manager, they indicated the home had cleaning and disinfecting policy and procedures; however, they did not contain information to determine the frequency of cleaning and disinfecting, using a risk stratification approach.

**Sources:** No documentation was available for review, and an interview with a staff manager.