

Public Report

Report Issue Date: September 23, 2025

Inspection Number: 2025-1505-0008

Inspection Type:

Complaint

Critical Incident

Licensee: Shalom Manor Long Term Care Home

Long Term Care Home and City: Shalom Manor Long Term Care Home, Grimsby

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: September 16-17, 19, 22-23, 2025.

The following intakes were inspected:

-Intake: #00153725 - [Critical Incident #3009-000010-25] - Falls Prevention and Management.

-Intake: #00154854 - Complainant with concerns regarding Plan of Care, Pain Management and Reporting and Complaints.

The following **Inspection Protocols** were used during this inspection:

Reporting and Complaints

Pain Management

Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.