

# Inspection Report Under the Fixing Long-Term Care Act, 2021

#### **Ministry of Long-Term Care**

Long-Term Care Operations Division Long-Term Care Inspections Branch

#### **Hamilton District**

119 King Street West, 11th Floor Hamilton, ON, L8P 4Y7 Telephone: (800) 461-7137

## **Public Report**

Report Issue Date: September 23, 2025

**Inspection Number: 2025-1505-0008** 

**Inspection Type:** 

Complaint

Critical Incident

Licensee: Shalom Manor Long Term Care Home

Long Term Care Home and City: Shalom Manor Long Term Care Home, Grimsby

#### **INSPECTION SUMMARY**

The inspection occurred onsite on the following dates: September 16-17, 19, 22-23, 2025.

The following intakes were inspected:

-Intake: #00153725 - [Critical Incident #3009-000010-25] - Falls Prevention and Management.

-Intake: #00154854 - Complainant with concerns regarding Plan of Care, Pain Management and Reporting and Complaints.

The following **Inspection Protocols** were used during this inspection:

Reporting and Complaints
Pain Management
Falls Prevention and Management

### **INSPECTION RESULTS**

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.