

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Hamilton District  
119 King Street West, 11th Floor  
Hamilton, ON, L8P 4Y7  
Telephone: (800) 461-7137

## Public Report

**Report Issue Date:** October 23, 2025

**Inspection Number:** 2025-1505-0009

**Inspection Type:**  
Critical Incident

**Licensee:** Shalom Manor Long Term Care Home

**Long Term Care Home and City:** Shalom Manor Long Term Care Home, Grimsby

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 21-23, 2025.

The following intake(s) were inspected:

-Intake: #00156038 - Critical Incident (CI) 3009-000012-25 - Infection prevention and control program.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Infection prevention and control program

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)**

Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

The licensee has failed to ensure that the Infection Prevention and Control (IPAC)

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Standard for Long-Term Care Homes issued by the Director was complied with.

In accordance with Additional Requirement 9.1 (f) under the IPAC Standard for Long-Term Care Homes (April 2022, revised September 2023), the licensee has failed to ensure that two staff appropriately selected and applied personal protective equipment (PPE) when entering a resident's room. The resident, who was on droplet/contact precautions, required staff to don a gown, mask, gloves, and eye protection when providing care to the resident. One staff did not wear eye protection and the other did not don full PPE when they first entered the room.

**Sources:** Observations, interview with IPAC Lead; the home's Infection Prevention and Control Program policy, resident's progress notes.