

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection en vertu de
la Loi de 2007 sur les foyers de
soins de longue durée**

**Long-Term Care Operations Division
Long-Term Care Inspections Branch**

**Division des opérations relatives aux
soins de longue durée
Inspection de soins de longue durée**

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Feb 28, 2022	2022_960695_0002	007804-21, 007927- 21, 008924-21, 012823-21, 014270- 21, 019556-21	Critical Incident System

Licensee/Titulaire de permis

Shalom Village Nursing Home
60 Macklin Street North Hamilton ON L8S 3S1

Long-Term Care Home/Foyer de soins de longue durée

Shalom Village Nursing Home
70 Macklin Street North Hamilton ON L8S 3S1

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

FARAH_KHAN (695), ADELFA ROBLES (723), LESLEY EDWARDS (506)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): January 4,- 7, 10-14, 17-21, 24-28, and 31, and February 1, 2022.

The following intakes were completed in this Critical Incident System (CIS) inspection:

Log # 019556-21 and Log # 014270-21 were related to falls prevention and management.

Log #012823-21, Log # 008924-21, and Log # 007804-21 were related to alleged abuse and neglect.

Log # 007927-21 was related to an alleged improper transfer.

NOTE: A Written Notification and Compliance Order related to LTCHA s. 20. (1) and LTCHA s. 19 were identified in this inspection and have been issued in a concurrent inspection, #2022_960695_0001, dated February 28, 2022.

NOTE: A Voluntary Plan of Correction related to O. Reg. 79/10, s. 98, LTCHA s. 24(1), LTCHA s. 6(7), LTCHA s. 6(10)b, O. Reg. 79/10, s. 53(4)(b), and O. Reg. 79/10, s. 221(2) were identified in this inspection and have been issued in concurrent inspection, #2022_960695_0001, dated February 28, 2022.

During the course of the inspection, the inspector(s) spoke with the Administrator, the former Director of Care (DOC), two Assistant Director of Cares (ADOCs), Director of Human Resource (HR), HR Consultant, HR Coordinator, previous head of HR, the Public Health (PH) Inspector, scheduling coordinator, executive assistant, Environmental Services Manager, recreational therapists, dietary aide, screeners, Registered Nurses (RNs), Registered Practical Nurses (RPNs), Personal Support Workers (PSWs), and housekeeping staff.

During the course of the inspection, the inspectors observed resident and staff interactions, and reviewed clinical health records, relevant home policies and procedures, and other pertinent documents.

The following Inspection Protocols were used during this inspection:

Falls Prevention

Infection Prevention and Control

Personal Support Services

Prevention of Abuse, Neglect and Retaliation

Responsive Behaviours

Skin and Wound Care

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

Issued on this 4th day of March, 2022

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.