

Inspection Report Under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch

Hamilton District

119 King Street West, 11th Floor Hamilton, ON, L8P 4Y7 Telephone: (800) 461-7137

Public Report

Report Issue Date: May 27, 2025

Inspection Number: 2025-1266-0003

Inspection Type:Critical Incident

Follow up

Licensee: Shalom Village Nursing Home

Long Term Care Home and City: Shalom Village Nursing Home, Hamilton

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 16, 20, 22-23, 26-27, 2025

The following intake(s) were inspected:

- Intake #00142155/Critical Incident (CI) #2775-000019-25 related to falls prevention and management.
- Intake #00142228/Follow-up #1 CO(HP) #001 / 2025-1266-0002, O.
 Reg. 246/22 s. 19 Windows, CDD March 28, 2025.
- Intake #00142229/Follow-up #1 CO #002 / 2025-1266-0002, O. Reg. 246/22 s. 96 (1) (b) Maintenance Services, CDD April 22, 2025.
- Intake #00146228/CI #2775-000029-25 related to prevention of abuse and neglect.

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2025-1266-0002 related to O. Reg. 246/22, s. 19



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Order #002 from Inspection #2025-1266-0002 related to O. Reg. 246/22, s. 96 (1) (b)

The following **Inspection Protocols** were used during this inspection:

Housekeeping, Laundry and Maintenance Services Safe and Secure Home Prevention of Abuse and Neglect Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.