

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central East District**

33 King Street West, 4th Floor  
Oshawa, ON, L1H 1A1  
Telephone: (844) 231-5702

**Original Public Report**

<b>Report Issue Date:</b> May 10, 2024	
<b>Inspection Number:</b> 2024-1273-0002	
<b>Inspection Type:</b> Complaint Critical Incident	
<b>Licensee:</b> Shepherd Village Inc.	
<b>Long Term Care Home and City:</b> Shepherd Lodge, Toronto	
<b>Lead Inspector</b> Miko Hawken (724)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b>	

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): April 8-11, 15-18, 2024.

The following intake(s) were inspected in this Critical Incident (CI) inspection:

- Intake: #00104590 was related to improper/incompetent care of resident.

The following intake(s) were inspected in this complaint inspection:

- Intake: #00105607 was related to care and assessment of resident.

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Skin and Wound Prevention and Management

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## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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