

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection prévue  
sous la Loi de 2007 sur les foyers  
de soins de longue durée**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**

**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Aug 29, 2019	2019_664602_0039	009203-19	Complaint

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**Licensee/Titulaire de permis**

Sherwood Park Manor  
1814 County Road #2 East BROCKVILLE ON K6V 5T1

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**Long-Term Care Home/Foyer de soins de longue durée**

Sherwood Park Manor  
1814 County Road #2 East BROCKVILLE ON K6V 5T1

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

WENDY BROWN (602)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Complaint inspection.**

**This inspection was conducted on the following date(s): August 21, 22, 23, 26 & 27, 2019**

**Log #009203-19 - regarding concerns specific to medication administration, resident care and reporting & complaints procedures.**

**During the course of the inspection, the inspector(s) spoke with a family member, residents, Registered Nurses (RN), Registered Practical Nurses (RPN), Personal Support Workers (PSW), the Administrator, the Director of Care (DOC), the Assistant Director of Care (ADOC), the Physiotherapist, a Physiotherapy Assistant and the Resident and Family Services manager.**

**As part of the inspection, a review of electronic health records was completed. Multiple interview(s) and observations of resident care and services were also conducted. In addition, relevant policies and procedures, meeting summaries, a care issue list, risk letter (s), a care contract, investigation documentation and a hospital speech & language assessment/recommendations were reviewed.**

**The following Inspection Protocols were used during this inspection:**

**Medication**

**Personal Support Services**

**Prevention of Abuse, Neglect and Retaliation**

**Reporting and Complaints**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**Issued on this 29th day of August, 2019**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**