



**Ministry of Health and
Long-Term Care**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Ministère de la Santé et des
Soins de longue durée**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Health System Accountability and
Performance Division
Performance Improvement and
Compliance Branch**

**Division de la responsabilisation et de la
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Direction de l'amélioration de la
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Public Copy/Copie du public

Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Jan 9, 2014	2014_198117_0001	O-000963- 13	Complaint

Licensee/Titulaire de permis

**SHERWOOD PARK MANOR
1814 County Road #2 East, BROCKVILLE, ON, K6V-5T1**

Long-Term Care Home/Foyer de soins de longue durée

**SHERWOOD PARK MANOR
1814 County Road #2 East, BROCKVILLE, ON, K6V-5T1**

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

LYNE DUCHESNE (117)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): January 7th and 8th, 2014

During the course of the inspection, the inspector(s) spoke with the home's Administrator, Assistant Director of Care, a unit Registered Nurse (RN), several Registered Practical Nurses (RPN), several Personal Support Workers (PSW), several Dietary Aides, a member of the housekeeping staff, the home's administrative assistant, Support Services Manager, Office Manager and to several residents.

During the course of the inspection, the inspector(s) reviewed an identified resident's health care record, observed the lunch time meal service of January 7 2013, reviewed the Spring/Summer 2013 3 week menu, reviewed Residents Dietary Needs Binder, reviewed Medication Incident Reports dated January 1 2013 to December 31 2013, reviewed Administration Morning Reports for February 2013, reviewed unit Nursing Communication Book for February 2013 and examined several resident rooms.

The following Inspection Protocols were used during this inspection:

Dignity, Choice and Privacy

Dining Observation

Medication

Nutrition and Hydration

There are no findings of Non-Compliance as a result of this inspection.



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NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend

WN – Written Notification
VPC – Voluntary Plan of Correction
DR – Director Referral
CO – Compliance Order
WAO – Work and Activity Order

Legendé

WN – Avis écrit
VPC – Plan de redressement volontaire
DR – Aiguillage au directeur
CO – Ordre de conformité
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

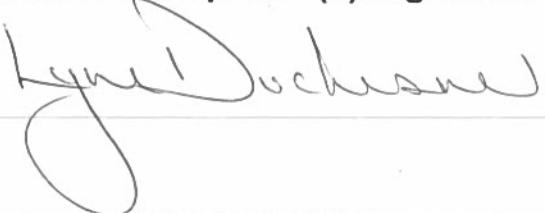
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 9th day of January, 2014

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs



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