

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District

159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Public Report

Report Issue Date: May 22, 2025

Inspection Number: 2025-1522-0002

Inspection Type:

Follow up

Licensee: Anson General Hospital

Long Term Care Home and City: South Centennial Manor, Iroquois Falls

INSPECTION SUMMARY

The inspection occurred onsite on the following date: May 21, 2025

The following intake was inspected:

- Follow-up #: 1 - CO #001/2025-1522-0001, FLTCA, 2021 - s. 6 (1) (a) - Plan of care.

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found **NOT** to be in compliance:

Order #001 from Inspection #2025-1522-0001 related to FLTCA, 2021, s. 6 (1) (a)

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control

INSPECTION RESULTS

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WRITTEN NOTIFICATION: Plan of care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 104 (4)

Conditions of licence

s. 104 (4) Every licensee shall comply with the conditions to which the licence is subject.

Compliance Order (CO) #001 from inspection #2025-1522-0001, issued on May 5, 2025, with a compliance due date (CDD) of May 16, 2025, related to FLTCA 2021, s. 6 (1) (a) was not complied with.

The following components of the order were not complied with:

- a) Review and update the care plans for two identified residents to include specific interventions that support their needs and dignity. Specify all necessary equipment and assistance required throughout the provision of these interventions based on the residents assessed needs.
- c) Develop and implement a documented audit process to ensure frontline registered staff regularly review resident care plans. This process should verify that that the planned care is documented, appropriate, and specifies the equipment to be used, as required by the Act.

The written plan of care for the identified residents did not specify whether assistance was required during the provision of a specific intervention, and lacked assessments to demonstrate that the planned care was safe for the residents. Additionally, the plan of care for one of the identified residents contained conflicting information related to their interventions. Furthermore, the mandated audit process failed to describe how any interventions implemented by staff with residents that were not included in the plan of care would be identified, assessed for appropriateness, and documented if they met the residents' required care

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needs.

Sources: The care plan and progress notes for identified residents, and the documented auditing process established by the home; and an interview with the Director of Care and a staff member.

An Administrative Monetary Penalty (AMP) is being issued on this written notification AMP #001

NOTICE OF ADMINISTRATIVE MONETARY PENALTY (AMP)

The Licensee has failed to comply with FLTCA, 2021

Notice of Administrative Monetary Penalty AMP #001

Related to Written Notification NC #001

Pursuant to section 158 of the Fixing Long-Term Care Act, 2021, the licensee is required to pay an administrative penalty of \$1100.00, to be paid within 30 days from the date of the invoice.

In accordance with s. 349 (6) and (7) of O. Reg. 246/22, this administrative penalty is being issued for the licensee's failure to comply with an order under s. 155 of the Act.

Compliance History:

FLTCA, 2021, s. 6 (1) (a) - Plan of care

This is the first AMP that has been issued to the licensee for failing to comply with this requirement.

Invoice with payment information will be provided under a separate mailing after

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service of this notice.

Licensees must not pay an AMP from a resident-care funding envelope provided by the Ministry [i.e., Nursing and Personal Care (NPC); Program and Support Services (PSS); and Raw Food (RF)]. By submitting a payment to the Minister of Finance, the licensee is attesting to using funds outside a resident-care funding envelope to pay the AMP.

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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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