

Ministry of Health and **Long-Term Care**

Inspection Report under the Long-Term Care Homes Act, 2007

Ministère de la Santé et des Soins de longue durée

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

Health System Accountability and Performance Division Performance Improvement and Compliance Branch Division de la responsabilisation et de la performance du système de santé Direction de l'amélioration de la performance et de la conformité

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Date(s) of inspection/Date(s) de l'inspection	Inspection No/ No de l'inspection	Type of Inspection/Genre d'inspection
Oct 19, 24, 2011	2011_092121_0025	Critical Incident
Licensee/Titulaire de permis		
SOUTHAMPTON CARE CENTRE INC 689 YONGE STREET, MIDLAND, ON, L4R-2E1 Long-Term Care Home/Foyer de soins de longue durée		
SOUTHAMPTON CARE CENTRE 140 Grey Street, P.O. Box 790, Southampton, ON, N0H-2L0		
Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs		
ELIZABETH ELVIDGE (121)		
Inspection Summary/Résumé de l'inspection		

The purpose of this inspection was to conduct a Critical Incident inspection.

During the course of the inspection, the inspector(s) spoke with The Administrator and the Director of Care.

During the course of the inspection, the inspector(s) Reviewed the information provided on the Critical Incident, the plan of care in place at the time of the Incident, progress notes and the post fall Risk Report.

The following Inspection Protocols were used during this inspection:

Falls Prevention

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON-RESPECT DES EXIGENCES Legend Legendé WN - Written Notification WN – Avis écrit VPC - Voluntary Plan of Correction VPC - Plan de redressement volontaire DR – Alguillage au directeur CO – Ordre de conformité DR - Director Referral CO - Compliance Order WAO - Work and Activity Order WAO - Ordres : travaux et activités



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Non-compliance with requirements under the Long-Term Care the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les fovers de Homes Act, 2007 (LTCHA) was found. (A requirement under the soins de longue durée (LFSLD) a été constaté. (Une exigence de la LTCHA includes the requirements contained in the items listed in loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

> Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 6. Plan of care Specifically failed to comply with the following subsections:

- s. 6. (1) Every licensee of a long-term care home shall ensure that there is a written plan of care for each resident that sets out.
- (a) the planned care for the resident;
- (b) the goals the care is intended to achieve; and
- (c) clear directions to staff and others who provide direct care to the resident. 2007, c. 8, s. 6 (1).

Findings/Faits saillants:

1. Oct 19, 2011 - 14:40 - The plan of care that was current at the time of the fall was dated 27-7-2011 and reviewed on the computer. It did not include the interventions/long-term actions listed on the Critical Incident report dated August 22/11. The paper copy of this plan that was available to staff at the time of August 22/11 has been shredded. No other documentation, (which could be included as part of the plan of care), which could contain the interventions listed in the Critical Incident report could be produced.

Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance with having a current plan of care available for any given date., to be implemented voluntarily.

Issued on this 24th day of October, 2011

Elyabeth Electore.

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs