

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: January 27, 2026

Inspection Number: 2026-1364-0001

Inspection Type:

Complaint

Licensee: The Royale Development GP Corporation as general partner of The Royale Development LP

Long Term Care Home and City: Granite Ridge Community, Stittsville

INSPECTION SUMMARY

The inspection occurred offsite on the following date(s): January 13, 15, 16, and 21, 2026

The following intake(s) were inspected:

- Intake: #00165916 - Complainant with concerns regarding a bed refusal

The following **Inspection Protocols** were used during this inspection:

Admission, Absences and Discharge

INSPECTION RESULTS

WRITTEN NOTIFICATION: Licensee Consideration and Approval

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

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Non-compliance with: FLTCA, 2021, s. 51 (7) (b)

Authorization for admission to a home

s. 51 (7) The appropriate placement co-ordinator shall give the licensee of each selected home copies of the assessments and information that were required to have been taken into account, under subsection 50 (6), and the licensee shall review the assessments and information and shall approve the applicant's admission to the home unless,

(b) the staff of the home lack the nursing expertise necessary to meet the applicant's care requirements; or

A written notice to the applicant stated that the home lacked the nursing expertise or staffing level required to meet the applicant's care needs as it relates to their responsive behaviours.

The Senior Executive Director indicated that the home has a Behavioural Supports Ontario (BSO) program, as well as access to Royal Ottawa Hospital Outreach Team to support residents with responsive behaviours. They confirmed that the staff received Gentle Persuasive Approaches (GPA) training and staff of the home were trained in the areas of responsive behavioural management.

A review of the applicant's assessments revealed that the applicant's responsive behaviours have been stabilized, with no active behavioural incidents reported since the identified month and which was also confirmed by staff at Ontario Health at Home.

Sources: The applicant's file and interviews with the Senior Executive Director from the home and staff at Ontario Health at Home.