

Inspection Report Under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch

Central East District

33 King Street West, 4th Floor Oshawa, ON, L1H 1A1 Telephone: (844) 231-5702

Public Report

Report Issue Date: June 27, 2025

Inspection Number: 2025-1069-0004

Inspection Type:

Complaint Follow up

Licensee: Omni Quality Living (East) Limited Partnership by its general partner,

Omni Quality Living (East) GP Ltd.

Long Term Care Home and City: Springdale Country Manor, Peterborough

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): June 26, 27, 2025

The following intake(s) were inspected:

- Intake: #00142350 Follow-up #2 CO #003 / 2024-1069-0002, FLTCA,
 2021 s. 82 (7) 6. Training, CDD September 30, 2024 with RIF \$500
- Intake: #00147676 Complaint

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #003 from Inspection #2024-1069-0002 related to FLTCA, 2021, s. 82 (7) 6.

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home Infection Prevention and Control



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Staffing, Training and Care Standards

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.

NOTICE OF RE-INSPECTION FEEPursuant to section 348 of O. Reg. 246/22 of the Fixing Long-Term Care Act, 2021, the licensee is subject to a re-inspection fee of \$500.00 to be paid within 30 days from the date of the invoice.

A re-inspection fee applies since this is, at minimum, the second follow-up inspection to determine compliance with the following Compliance Order(s) under s. 155 of the FLTCA, 2021, and/or s. 153 of the LTCHA, 2007.

Revising Summary of Intake per LTCIB policy. Old: Follow-up #: 2 - FLTCA, 2021 - s. 82 (7) 6. New: Follow-up #2 - CO #003 / 2024-1069-0002, FLTCA, 2021 - s. 82 (7) 6. Training, CDD September 30, 2024 RIF \$500

Licensees must not pay a Re-Inspection Fee from a resident-care funding envelope provided by the Ministry [i.e., Nursing and Personal Care (NPC); Program and Support Services (PSS); and Raw Food (RF)]. By submitting a payment to the Minister of Finance, the licensee is attesting to using funds outside a resident-care funding envelope to pay the Re-Inspection Fee.



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