

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007****Rapport d'inspection prévue  
sous la Loi de 2007 sur les foyers  
de soins de longue durée****Long-Term Care Homes Division  
Long-Term Care Inspections Branch****Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**London Service Area Office  
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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Jul 26, 2019	2019_729615_0041	012346-19, 012622-19	Critical Incident System

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**Licensee/Titulaire de permis**The Corporations of the City of Stratford, The County of Perth and The Town of St.  
Mary's  
643 West Gore Street STRATFORD ON N5A 1L4**Long-Term Care Home/Foyer de soins de longue durée**Spruce Lodge Home for the Aged  
643 West Gore Street STRATFORD ON N5A 1L4**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

HELENE DESABRAIS (615)

**Inspection Summary/Résumé de l'inspection**

The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): July 24 and 25, 2019.

The following intakes were inspected during this inspection:

Follow up Order #001/Log #012622-19 from inspection #2019\_729615\_0034/Log #011321-19 regarding r.131 (1) and,  
Critical Incident #M575-000016-19/Log #012346-19 related to prevention of abuse and neglect and responsive behaviours.

During the course of the inspection, the inspector(s) spoke with the Director of Care, the Assistant Director of care, one Registered Practical Nurse-Behavioural Support Ontario and one Personal Support Worker.

The inspector also reviewed clinical records, plan of care and observation for the identified resident, reviewed documentation related to the home's medication incidents management and other relevant document.

The following Inspection Protocols were used during this inspection:

Medication

Responsive Behaviours

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

The following previously issued Order(s) were found to be in compliance at the time of this inspection:

Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:

Inspection Report under the Long-Term Care Homes Act, 2007

Rapport d'inspection prévue sous la Loi de 2007 sur les foyers de soins de longue durée

REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO	INSPECTOR ID #/ NO DE L'INSPECTEUR
O.Reg 79/10 s. 131. (1)	CO #001	2019_729615_0034		615

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend	Légende
<p>WN – Written Notification  VPC – Voluntary Plan of Correction  DR – Director Referral  CO – Compliance Order  WAO – Work and Activity Order</p>	<p>WN – Avis écrit  VPC – Plan de redressement volontaire  DR – Aiguillage au directeur  CO – Ordre de conformité  WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**Issued on this 26th day of July, 2019**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**