

**Inspection Report under
the Long-Term Care
Homes Act, 2007****Rapport d'inspection en vertu de
la Loi de 2007 sur les foyers de
soins de longue durée****Long-Term Care Operations Division
Long-Term Care Inspections Branch****Division des opérations relatives aux
soins de longue durée
Inspection de soins de longue durée**London Service Area Office
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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Jan 25, 2022	2022_834524_0002	019642-21, 020220- 21, 021207-21	Complaint

Licensee/Titulaire de permisThe Corporations of the City of Stratford, The County of Perth and The Town of St.
Mary's
643 West Gore Street Stratford ON N5A 1L4**Long-Term Care Home/Foyer de soins de longue durée**Spruce Lodge Home for the Aged
643 West Gore Street Stratford ON N5A 1L4**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

INA REYNOLDS (524), AMIE GIBBS-WARD (630)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): January 5, 17, 18 and 19, 2022 On-site; January 6, 7, 11 and 12, 2022 Off-site.

The following Complaint Intakes were completed within this inspection:

Log # 014588-21 related to Personal Support Services

Log # 020220-21 related to Infection Prevention and Control

Log # 021207-21 related to Infection Prevention and Control.

NOTE: Written Notification (WN) and Compliance Order (CO) related to O. Reg. 79/10, s. 33 (1) was identified in this inspection and has been issued in a concurrent inspection, #2022_834524_0001.

During the course of the inspection, the inspector(s) spoke with the Administrator, the Director of Care, the Assistant Director of Care, Registered Nurses/Team Leads, Personal Support Workers, family members and residents.

The inspector(s) also observed resident rooms and common areas, infection prevention and control practices within the home, residents and the care provided to them, reviewed clinical healthcare records and plans of care for identified residents, and relevant policies and procedures of the home.

The following Inspection Protocols were used during this inspection:

Infection Prevention and Control

Personal Support Services

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

Issued on this 25th day of January, 2022

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.