

Inspection Report Under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor London, ON, N6A 5R2 Telephone: (800) 663-3775

Public Report

Report Issue Date: June 20, 2025

Inspection Number: 2025-1430-0004

Inspection Type:Critical Incident

Licensee: Kindera Living (Sprucedale) LTC LP by its general partners, Kindera

Living (Sprucedale) LTC GP Inc. and Kindera Living (Sprucedale) Inc.

Long Term Care Home and City: Sprucedale Care Centre, Strathroy

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): June 17, and 19-20, 2025

The following intake was inspected:

• Critical Incident (CI) #2946-00008-25 related to alleged improper care of a resident.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.