

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central West District**

609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

**Original Public Report**

<b>Report Issue Date:</b> March 14, 2024	
<b>Inspection Number:</b> 2024-1506-0002	
<b>Inspection Type:</b> Complaint Critical Incident	
<b>Licensee:</b> St. Joseph's Health System	
<b>Long Term Care Home and City:</b> St. Joseph's Health Centre, Guelph, Guelph	
<b>Lead Inspector</b> Janis Shkilnyk (706119)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b> Craig Michie (000690)	

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): March 11-13, 2024

The following intake(s) were inspected:

- Intake: #00110224 -complaint concern related to care of a resident
- Intake: #00110231 - unexpected death of a resident

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Infection Prevention and Control

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## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.