

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: March 27, 2026

Inspection Number: 2026-1506-0002

Inspection Type:
Complaint

Licensee: St. Joseph's Health System

Long Term Care Home and City: St. Joseph's Health Centre, Guelph, Guelph

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: March 24-27, 2026.

The inspection occurred offsite on the following date: March 25, 2026.

The following Complaint intake was inspected:

-Intake: #00169196 related to resident care and support services, food, nutrition and hydration, and reporting and complaints.

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Food, Nutrition and Hydration
- Reporting and Complaints

INSPECTION RESULTS

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.