



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des Soins  
de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection prévue  
sous la Loi de 2007 sur les foyers  
de soins de longue durée**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**

**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

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## **Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Jan 16, 2019	2019_765541_0002	027745-18	Critical Incident System

### **Licensee/Titulaire de permis**

The Religious Hospitallers of St. Joseph of Cornwall, Ontario  
14 York St CORNWALL ON K6J 5T2

### **Long-Term Care Home/Foyer de soins de longue durée**

St. Joseph's Continuing Care Centre  
14 York Street CORNWALL ON K6J 5T2

### **Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

AMBER LAM (541)

## **Inspection Summary/Résumé de l'inspection**



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**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): January 9-10, 2019**

**The following logs were completed during this inspection:**

**Log #027445-18 (Critical Incident #C565-000019-18) - a fall with a significant change in the status**

**Log #029778-18 (Critical Incident #C565-000020-18) - an alleged incident of staff to resident abuse**

**Log #006757-18 (Critical Incident #C565-000011-18) - an alleged incident of staff to resident neglect**

**Log #003932-18 (Critical Incident #C565-000006-18) - improper treatment of a resident that results in harm or risk to a resident**

**During the course of the inspection, the inspector(s) spoke with the Executive Director, the Chief Nursing Executive, the Director of Support Services, the Resident Care Attendant Supervisor and the Occupational Therapist.**

**The following Inspection Protocols were used during this inspection:  
Falls Prevention**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

Issued on this 16th day of January, 2019

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**



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**Original report signed by the inspector.**