Ontario

Inspection Report Under the
Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District
159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Original Public Report

Report Issue Date: February 8, 2024

Inspection Number: 2024-1397-0001

Inspection Type:
Complaint
Critical Incident

Licensee: St. Joseph's Health Centre of Sudbury

Long Term Care Home and City: St. Joseph's Villa, Sudbury, Sudbury

Lead Inspector	**Inspector Digital Signature**
Sylvie Byrnes (627)	Sylvie Byrnes Digitally signed by Sylvie Byrnes Date: 2024.02.13 09:33:55 -05'00'

Additional Inspector(s)
Loviriza Caluza (687)
Shelley Murphy (684)

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 18-19, and 22-26, 2024.

The following intake(s) were inspected:

- Intake #00100620/CIS #2913-000025-23, related to a Covid-19 outbreak;
- Intake #00100662/CIS #2913-000027-23, related to the conduct of a visitor; and,
- Intake #00101371, a complaint related to abuse of a resident.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Safe and Secure Home
Prevention of Abuse and Neglect
Responsive Behaviours
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Reporting and Complaints

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.
Non-compliance with: O. Reg. 246/22, s. 115 (1) 5.
Reports re critical incidents
s. 115 (1) Every licensee of a long-term care home shall ensure that the Director is immediately informed, in as much detail as is possible in the circumstances, of each of the following incidents in the home, followed by the report required under subsection (5):
5. An outbreak of a disease of public health significance or communicable disease as defined in the Health Protection and Promotion Act.

The licensee has failed to ensure that the director was immediately informed of an outbreak of a disease of public health significance or communicable disease as defined in the Health Protection and Promotion Act.

Rational and Summary

A Covid-19 outbreak was declared in the home, by the Public Health Unit (PHU) on October 24, 2023, but was only reported to the Director on October 30, 2023, six days after the outbreak was declared. The Infection Prevention and Control (IPAC) lead and the Administrator acknowledged that the incident should have been reported on October 24, 2023, when the outbreak was declared.

There was low risk of harm to residents when the Covid-19 outbreak was reported late.

Sources: Interviews with Administrator and IPAC lead, record review of Critical Incident System (CIS) report #2913-000025-23 and home's policy titled, "Critical Incident Reporting and Review", issued September 29, 2003. [627]