



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des  
Soins de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Health System Accountability and  
Performance Division  
Performance Improvement and  
Compliance Branch**

**Division de la responsabilisation et de la  
performance du système de santé  
Direction de l'amélioration de la  
performance et de la conformité**

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### **Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Jun 13, 2014	2014_210169_0011	H-000117- 14	Follow up

#### **Licensee/Titulaire de permis**

ST. JOSEPH'S HEALTH CENTRE OF SUDBURY  
1140 South Bay Road, SUDBURY, ON, P3E-0B6

#### **Long-Term Care Home/Foyer de soins de longue durée**

ST. JOSEPH'S VILLA, SUDBURY  
1250 South Bay Road, SUDBURY, ON, P3E-6L9

#### **Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

YVONNE WALTON (169)

### **Inspection Summary/Résumé de l'inspection**



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**The purpose of this inspection was to conduct a Follow up inspection.**

**This inspection was conducted on the following date(s): May 12, 13, 14, 15, 2014**

**This report refers to the follow up of the following previously issued orders:  
S-000117, S-000118, S-000119 and S-000120**

**During the course of the inspection, the inspector(s) spoke with nursing staff, dietary staff, families, residents, Administrator, Director of Care, Assistant Director of Care, Staffing clerks and Food Service Manager.**

**During the course of the inspection, the inspector(s) observed all clinical areas at breakfast, lunch and supper, during staggered times, reviewed clinical records, reviewed minutes of meetings and policies of the home.**

**The following Inspection Protocols were used during this inspection:**

**Dining Observation**

**Family Council**

**Medication**

**Personal Support Services**

**Responsive Behaviours**

**Sufficient Staffing**

**Findings of Non-Compliance were found during this inspection.**



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)  The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.  Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



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**WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 8. Policies, etc., to be followed, and records**

**Specifically failed to comply with the following:**

**s. 8. (1) Where the Act or this Regulation requires the licensee of a long-term care home to have, institute or otherwise put in place any plan, policy, protocol, procedure, strategy or system, the licensee is required to ensure that the plan, policy, protocol, procedure, strategy or system,**  
**(a) is in compliance with and is implemented in accordance with applicable requirements under the Act; and O. Reg. 79/10, s. 8 (1).**  
**(b) is complied with. O. Reg. 79/10, s. 8 (1).**

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**Findings/Faits saillants :**

1. The licensee did not ensure the policy named "Food Services Temperatures" revised on January 8, 2013 was complied with. The policy directs staff to ensure food temperatures for hot holding/serving of hot foods to be held at 140 degrees Fahrenheit (F) or hotter. On May 14, 2014 food temperatures were checked on Hillcrest home area during the breakfast meal. The food temperatures were taken immediately after the last meal was served and were noted to be less than 140 F. The scrambled egg was noted to be 120 F. Gardenway home area was checked and the scrambled egg and the pureed bread were noted to be 120 F. The dietary staff confirmed the temperature using their thermometers. The dietary staff also indicated the portable servery they use was unplugged during the entire meal and they do not routinely take temperatures during the meal service or at the end of the meal service. The Food Service Manager also confirmed monitoring of food temperatures is not done during the meal or at the end of the meal. The licensee did not ensure the home's policy related to food temperatures was monitored to ensure food is served at a temperature greater than 140 F. [s. 8. (1) (b)]

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**THE FOLLOWING NON-COMPLIANCE AND/OR ACTION(S)/ORDER(S) HAVE BEEN COMPLIED WITH/  
LES CAS DE NON-RESPECTS ET/OU LES ACTIONS ET/OU LES ORDRES SUIVANT SONT MAINTENANT CONFORME AUX EXIGENCES:**

**COMPLIED NON-COMPLIANCE/ORDER(S)  
REDRESSEMENT EN CAS DE NON-RESPECT OU LES ORDRES:**



<b>REQUIREMENT/ EXIGENCE</b>	<b>TYPE OF ACTION/ GENRE DE MESURE</b>	<b>INSPECTION # / NO DE L'INSPECTION</b>	<b>INSPECTOR ID #/ NO DE L'INSPECTEUR</b>
O.Reg 79/10 s. 23.	CO #001	2014_210169_0004	169
LTCHA, 2007 S.O. 2007, c.8 s. 3.	WN	2012_138151_0013	169
O.Reg 79/10 s. 33. (1)	CO #002	2014_210169_0005	169
LTCHA, 2007 S.O. 2007, c.8 s. 6. (5)	CO #001	2014_210169_0005	169
O.Reg 79/10 s. 73. (2)	CO #003	2014_210169_0005	169

**Issued on this 13th day of June, 2014**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**