

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**

347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

**Original Public Report**

<b>Report Issue Date: December 20, 2023</b>	
<b>Inspection Number:</b> 2023-1510-0009	
<b>Inspection Type:</b> Critical Incident	
<b>Licensee:</b> St. Patrick's Home of Ottawa Inc.	
<b>Long Term Care Home and City:</b> St. Patrick's Home, Ottawa	
<b>Lead Inspector</b> Kelly Boisclair-Buffam (000724)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b>	

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): December 6, 7, 8, 11, 12, 15, 2023

The following Critical Incident (CI) intake(s) were inspected:

- Intake: #00100531/CI#3015-000080-23 related to a fall with injury.
- Intake: #00101976/CI#3015-000084-23 related to staff to resident verbal and emotional abuse.
- Intake: #00102361/CI#3015-000086-23 and Intake #00102185/CI#3015-000085-23 were related to resident to resident sexual abuse.

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The following complaint intake(s) were inspected:

- Intake: #00100679/CI #3015-000081-23 related to alleged resident neglect.

The following intakes were completed in this inspection:

- Intake: #00101711/CI#3015-000083-23 related to environmental cleaning.
- Intake: #00102664/IL-20190-AH/CI#3015-000087-23 related to staff to resident emotional abuse and neglect..

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services  
Infection Prevention and Control  
Prevention of Abuse and Neglect  
Falls Prevention and Management

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings

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of non-compliance.



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