

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Ottawa District  
347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Original Public Report

Report Issue Date: September 5, 2024

Inspection Number: 2024-1510-0005

Inspection Type:

Complaint

Critical Incident

Follow up

Licensee: St. Patrick's Home of Ottawa Inc.

Long Term Care Home and City: St. Patrick's Home, Ottawa

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): August 16, 19, 20, 21, 22, 26, 27, 2024 and September 3, 4, 2024

The following intake(s) were inspected:

- Intake: #00117251-Follow-up-O. Reg. 246/22-s. 58 (4) (c)-Responsive behaviours.
- Intake: #00119137-CIR 3015-000039-24-Alleged resident physical abuse.
- Intake: #00123227-Complaint regarding failure to respond to a family member.
- Intake: #00124813-CIR 3015-000057-24-Resident to resident physical abuse.

Previously Issued Compliance Order(s)

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The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2024-1510-0003 related to O. Reg. 246/22, s. 58 (4) (c) inspected by Cheryl Leach (719340)

The following Inspection Protocols were used during this inspection:

- Resident Care and Support Services
- Infection Prevention and Control
- Responsive Behaviours
- Prevention of Abuse and Neglect

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Duty to Protect

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 24 (1)

Duty to protect

s. 24 (1) Every licensee of a long-term care home shall protect residents from abuse by anyone and shall ensure that residents are not neglected by the licensee or staff.

The licensee has failed to protect a resident from physical abuse.

Sources: Resident's health records, Critical Incident Report (CIR), observations of a resident and interviews with a Registered Practical Nurse, the Director of Care, a Social Worker and a Registered Nurse.



Inspection Report Under the  
Fixing Long-Term Care Act, 2021

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