

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007****Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée****Long-Term Care Operations Division  
Long-Term Care Inspections Branch****Division des opérations relatives aux  
soins de longue durée  
Inspection de soins de longue durée**Central West Service Area Office  
1st Floor, 609 Kumpf Drive  
WATERLOO ON N2V 1K8  
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WATERLOO ON N2V 1K8  
Téléphone: (888) 432-7901  
Télécopieur: (519) 885-2015**Public Copy/Copie du rapport public**

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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Jul 19, 2021	2021_836766_0012	006529-21, 007427- 21, 007500-21	Complaint

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**Licensee/Titulaire de permis**

Stayner Care Centre Inc.

c/o Jarlette Health Services 711 Yonge Street Midland ON L4R 2E1

**Long-Term Care Home/Foyer de soins de longue durée**

Stayner Care Centre

244 Main Street East, 7308 Highway #26, P.O. Box 350 Stayner ON L0M 1S0

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

KATY HARRISON (766)

**Inspection Summary/Résumé de l'inspection**

**The purpose of this inspection was to conduct a Complaint inspection.**

**This inspection was conducted on the following date(s): July 5-8, 12, 13, 2021.**

**The following intakes were completed during the Complaints inspection:**

**Log #006529-21, related to a complaint regarding oral care.**

**Log#007427-21, related to a complaint regarding restraints.**

**Log #007500-21, related to a complaint regarding restraints.**

**During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Resident Care (DRC), Environmental Services Manager (ESM), Registered Nurse's (RN), Personal Support Worker's (PSW), Physiotherapy Assistant, Housekeeper and COVID-19 Screener.**

**The inspector also toured the home and resident care areas, observed staff-resident interactions and reviewed relevant clinical records.**

**The following Inspection Protocols were used during this inspection:**

**Infection Prevention and Control**

**Minimizing of Restraining**

**Personal Support Services**

**Safe and Secure Home**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**Issued on this 26th day of July, 2021**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**