

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: March 24, 2026

Inspection Number: 2026-1074-0003

Inspection Type:

Proactive Compliance Inspection

Licensee: ManorCare Partners

Long Term Care Home and City: Stirling Manor Nursing Home, Stirling

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 18 - 20, 23 - 24, 2026

The following intake(s) were inspected:

-Intake: #00173286 - Proactive compliance inspection

The following **Inspection Protocols** were used during this inspection:

Pain Management

Recreational and Social Activities

INSPECTION RESULTS

WRITTEN NOTIFICATION: Retraining

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

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Non-compliance with: FLTCA, 2021, s. 82 (4)

Training

s. 82 (4) Every licensee shall ensure that the persons who have received training under subsection (2) receive retraining in the areas mentioned in that subsection at times or at intervals provided for in the regulations.

The annual pain management education for the home's Personal Support Worker (PSW) staff members was not completed for the year 2025.

Upon review of the licensee's annual Surge Learning documentation for 2025, no PSW staff members were noted to have completed pain management modules.

The Director of Nursing (DON) indicated that the pain management module was not included in the required PSW modules in the licensee's online education platform for 2025.

Sources: Review of the licensee's annual Surge Learning documentation and an interview with the DON