



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Health System Accountability and  
Performance Division  
Performance Improvement and  
Compliance Branch**

**Division de la responsabilisation et de la  
performance du système de santé  
Direction de l'amélioration de la  
performance et de la conformité**

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**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

Bureau régional de services d'Ottawa  
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**Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Apr 17, 2013	2013_178102_0018	O-000288- 13	Other

**Licensee/Titulaire de permis**

Glen Hill Terrace Christian Homes Inc.  
200 Glen Hill Drive South, WHITBY, ON, L1N-9W2

**Long-Term Care Home/Foyer de soins de longue durée**

STRATHAVEN LIFECARE CENTRE  
264 King Street East, Bowmanville, ON, L1C-1P9

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

WENDY BERRY (102)

**Inspection Summary/Résumé de l'inspection**



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**The purpose of this inspection was to conduct an Other inspection.**

**This inspection was conducted on the following date(s): April 11, 2013.**

**This inspection was arranged in advance and was limited to the pre-occupancy inspection of the proposed 11 bed interim long term care unit on the 3rd floor. The 3rd floor area inspected was unlicensed space and as such, finding of non compliance are not issued.**

**During the course of the inspection, the inspector(s) spoke with the Administrator, the Environmental Services Manager.**

**During the course of the inspection, the inspector(s) toured the 3rd floor space that is proposed for licensing as interim long term care use. Documentation related to the proposed meal service and related to the construction and occupancy of the 3rd floor was obtained and reviewed. The Administrator agreed to address a resident staff communication and response system audibility issue on the third floor.**

**There are no findings of Non-Compliance as a result of this inspection.**

<b>NON-COMPLIANCE / NON - RESPECT DES EXIGENCES</b>	
<b>Legend</b>  WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	<b>Legendé</b>  WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités



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Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**Issued on this 17th day of April, 2013**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**