

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report

Report Issue Date: February 28, 2024	
Inspection Number: 2024-1089-0001	
Inspection Type: Follow up	
Licensee: Revera Long Term Care Inc.	
Long Term Care Home and City: Sumac Lodge, Sarnia	
Lead Inspector Debra Churcher (670)	Inspector Digital Signature
Additional Inspector(s)	Mark Smith #000815 attended this inspection.

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 21, 22, 23, 2024

The following intake(s) were inspected:

- Intake: #00101180 - Follow-up for Compliance Order #001 from inspection #2023_1089_0005 Compliance Due Date February, 16, 2023. Related to significant disrepair in the home with remediation ordered.
- Intake: #00104730 - Follow-up for Compliance Order #002 from inspection #2023_1089_0005 Compliance Due Date December 5, 2023 related to the home not having maintenance available 7 days a week which could not be complied during inspection #2023_1089_0006.
- Intake: #00104731 - Follow-up for Compliance Order #003 from inspection #2023_1089_0005 CDD Dec 5 2023 related to not having a qualified

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

maintenance lead in the home which could not be complied during inspection #2023_1089_0006.

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #002 from Inspection #2023-1089-0005 related to O. Reg. 246/22, s. 96 (1) (a) inspected by Debra Churcher (670)

Order #003 from Inspection #2023-1089-0005 related to O. Reg. 246/22, s. 98 (2) (a) inspected by Debra Churcher (670)

The following **Inspection Protocols** were used during this inspection:

Housekeeping, Laundry and Maintenance Services
Safe and Secure Home
Infection Prevention and Control

INSPECTION RESULTS

WRITTEN NOTIFICATION: Conditions of License

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 104 (4)

Conditions of licence

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

s. 104 (4) Every licensee shall comply with the conditions to which the licence is subject.

The licensee has failed to comply with order #001 from inspection #2023_1089_0005 with a compliance due date of February, 16, 2024.

The licensee failed to comply with the following areas of the order:

- Repair or replace if irreparable, all damaged walls in the home including but not limited to, damaged drywall or plaster, damaged protective wall coverings/acrovyn and paint any walls that required repair.
- Repair or replace if irreparable, all damaged baseboards in the home.
- Replace all stained or damaged flooring in bathrooms and any other damaged or stained flooring in the home.

Rationale and Summary:

During observations in the home the following were observed:

- A room had damaged baseboards with crumbling plaster noted to be coming out of the damaged area.
- A room was noted to have an area of disrepair to the wall with metal exposed.
- A room was noted to have an area of disrepair to the wall with crumbling plaster noted.
- A room noted to have baseboard peeling from the wall and Acrovyn peeling from the wall and hanging off of the wall.
- Five bathrooms noted to have staining to the flooring around the toilets with one of the bathrooms having gouge out of the floor.

During an interview with the Acting Executive Director (AED) they stated that the areas of disrepair identified needed to be completed and acknowledged that the bathroom floors identified as being in disrepair were not part of the initial scope of

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

work. The AED was unsure how the bathroom floors identified as being stained and in disrepair were missed during the planning of the repairs.

The homes failure to ensure that all required repairs were completed places the residents at risk of injury and potentially impedes cleaning efforts in the home.

Sources:

Observations and interview with the AED.

[670]

An Administrative Monetary Penalty (AMP) is being issued on this written notification AMP #001

NOTICE OF ADMINISTRATIVE MONETARY PENALTY (AMP)

The Licensee has failed to comply with FLTCA, 2021

Notice of Administrative Monetary Penalty AMP #001

Related to Written Notification NC #001

Pursuant to section 158 of the Fixing Long-Term Care Act, 2021, the licensee is required to pay an administrative penalty of \$1100.00, to be paid within 30 days from the date of the invoice.

In accordance with s. 349 (6) and (7) of O. Reg. 246/22, this administrative penalty is being issued for the licensee's failure to comply with an order under s. 155 of the Act.

Compliance History:

This is the first AMP that has been issued to the licensee for failing to comply with

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

this requirement.

Invoice with payment information will be provided under a separate mailing after service of this notice.

Licensees must not pay an AMP from a resident-care funding envelope provided by the Ministry [i.e., Nursing and Personal Care (NPC); Program and Support Services (PSS); and Raw Food (RF)]. By submitting a payment to the Minister of Finance, the licensee is attesting to using funds outside a resident-care funding envelope to pay the AMP.

NOTICE OF RE-INSPECTION FEE Pursuant to section 348 of O. Reg. 246/22 of the Fixing Long-Term Care Act, 2021, the licensee is subject to a re-inspection fee of \$500.00 to be paid within 30 days from the date of the invoice.

A re-inspection fee applies since this is, at minimum, the second follow-up inspection to determine compliance with the following Compliance Order(s) under s. 155 of the FLTCA, 2021, and/or s. 153 of the LTCHA, 2007.

Re-inspection for order #002 and #003 from inspection #2023_1089_0006 that could not be complied during that inspection.

Licensees must not pay a Re-Inspection Fee from a resident-care funding envelope provided by the Ministry [i.e., Nursing and Personal Care (NPC); Program and Support Services (PSS); and Raw Food (RF)]. By submitting a payment to the Minister of Finance, the licensee is attesting to using funds outside a resident-care funding envelope to pay the Re-Inspection Fee.