

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

London District  
130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

## Public Report

**Report Issue Date:** December 17, 2025

**Inspection Number:** 2025-1089-0006

**Inspection Type:**  
Critical Incident

**Licensee:** CVH (NO. 11) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)

**Long Term Care Home and City:** Sumac Lodge, Sarnia

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 11, 15, 16, 17, 2025

The inspection occurred offsite on the following date(s): December 12, 2025

The following intake(s) were inspected:

Intake: #00161413 - Critical Incident System report (CIS) #2573-000051-25 - related to a fall with injury.

Intake: #00161975 - CIS #2573-000052-25 - related to a fall with injury.

Intake: #00162464 - CIS #2573-000054-25 - related to alleged neglect and emotional abuse.

The following **Inspection Protocols** were used during this inspection:

- Prevention of Abuse and Neglect
- Falls Prevention and Management

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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