



**Ministry of Health and
Long-Term Care**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Ministère de la Santé et des
Soins de longue durée**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Long-Term Care Homes Division
Long-Term Care Inspections Branch**

**Division des foyers de soins de
longue durée
Inspection de soins de longue durée**

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Report Date(s) / Date(s) du rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Apr 1, 2016	2016_206115_0009	005987-16	Complaint

Licensee/Titulaire de permis

THE CORPORATION OF THE COUNTY OF ESSEX
360 Fairview Ave West ESSEX ON N8M 1Y6

Long-Term Care Home/Foyer de soins de longue durée

SUN PARLOR HOME FOR SENIOR CITIZENS
175 TALBOT STREET EAST LEAMINGTON ON N8H 1L9

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

TERRI DALY (115)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): March 16 & 17, 2016

This complaint inspection was conducted regarding resident rights, and concurrently during the 2016 Resident Quality Inspection.

During the course of the inspection, the inspector(s) spoke with the Manager of Life Enrichment, a Life Enrichment Aide, the Director of Care, the Manager of Resident Services, the clerk, and two residents.

During the course of the inspection the inspector, reviewed the business file including admission and financial information for one resident, management team meeting minutes, other pertinent meeting minutes, and life enrichment calendars.

**The following Inspection Protocols were used during this inspection:
Dignity, Choice and Privacy
Recreation and Social Activities**

During the course of this inspection, Non-Compliances were issued.

1 WN(s)

1 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)



NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Legendé</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 3. Residents' Bill of Rights

Specifically failed to comply with the following:

s. 3. (1) Every licensee of a long-term care home shall ensure that the following rights of residents are fully respected and promoted:

23. Every resident has the right to pursue social, cultural, religious, spiritual and other interests, to develop his or her potential and to be given reasonable assistance by the licensee to pursue these interests and to develop his or her potential. 2007, c. 8, s. 3 (1).



Findings/Faits saillants :

1. The licensee had failed to ensure that a resident's rights were fully respected and promoted, and that the resident had the right to pursue social interests, to develop his or her potential.

Resident #001 was invited to attend a community event as part of an organized activity by the home. There were no costs associated with the event.

An interview with resident #001 revealed that management at the home would not permit attendance at the event.

Resident #001 expressed feeling "embarrassed and sad" and that since this incident the resident has been hesitant to attend activities attended in the past, because "management won't allow it".

Interviews with the Life Enrichment Supervisor #100 & Life Enrichment Aide #101 confirmed that resident #001 was not permitted to attend the event.

Director of Nursing Care #106 indicated the homes expectation was that resident rights were fully respected and promoted, and that every resident has the right to pursue social, cultural, religious, spiritual and other interests, to develop his or her potential. [s. 3. (1) 23.]

Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that resident rights are fully respected and promoted, and that every resident has the right to pursue social, cultural, religious, spiritual and other interests, to develop his or her potential, to be implemented voluntarily.



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Issued on this 7th day of April, 2016

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.