

Ministry of Long-Term Care

Assistant Director  
Long-Term Care Inspections Branch  
Long-Term Care Operations Division

North District  
Suite 403, 159 Cedar Street  
Sudbury ON P3E 6A5  
Tel.: 705 564-3130 | 800 663-6965  
Fax: 705 564-3133

Ministère des Soins de longue durée

Directeur Adjoint  
Inspection de soins de longue durée  
Division des opérations de soins de longue durée

District de Nord  
Suite 403, 159 Cedar Street  
Sudbury ON P3E 6A5  
Tél: 705 564-3130 | 800 663-6965  
Télééc.: 705 564-31336



June 5, 2023

Jane Sinclair, General Manager, Health and Emergency Services  
Corporation of the County of Simcoe  
1110 Highway 26, Midhurst, Ontario  
L9X 1N6

Dear Ms. Sinclair,

*RE: Sunset Manor Home for Senior Citizens*

This letter is to acknowledge the call held Monday, June 5, 2023, with you and your leadership team, the leadership team from Universal Care and staff from the Ministry of Long-Term Care Inspections Branch. The call was held to discuss the status of the Mandatory Management Order served to the home on June 10, 2021.

During the call, I recommended that you continue to work with the Universal Care team over a period of time in order to ensure that you have a strong transition and sustainability plan. As well, the ministry will continue to monitor the home over the coming months.

I have received a copy of your transition plan and have no additional comments.

At this time, I am satisfied that you have returned to compliance and demonstrated that you can properly manager the home and therefore I am complying the Director's Order, in which you were ordered to retain a management company to oversee the operations of Sunset Manor, dated June 10, 2021. I expect that you and your team will take prompt actions on any future compliance orders and with any issues that may arise.

If you have any questions, please do hesitate to contact Dorothy Ginther, District Manager for the Central West District Office at [Dorothy.Ginther@ontario.ca](mailto:Dorothy.Ginther@ontario.ca)

Thank you,

A handwritten signature in black ink that reads "Brad Robinson".

Brad Robinson  
Assistant Director, Provincial Operations  
Director under the Fixing Long-Term Care Act, 2021

c: Joseph Gulizia, President and CEO, UniversalCare Canada Inc.  
Mike Moodie, Director, Ministry of Long-Term Care Inspections Branch  
Dorothy Ginther, District Manager, Ministry of Long-Term Care Inspections Branch  
Tammy Szymanowski, Regional Manager, Ministry of Long-Term Care Inspections  
Branch  
Hindy Ross, Director, Long-Term Care Capital Development Division