

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: December 11, 2024

Inspection Number: 2024-1014-0008

Inspection Type:
Critical Incident

Licensee: Arch Long Term Care LP by its General Partner, Arch Long Term Care MGP, by its partners, Arch Long Term Care GP Inc. and Arch Capital Management Corporation

Long Term Care Home and City: Perth Community Care Centre, Perth

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 9, 10, 2024.

The inspection occurred offsite on the following date(s): December 11, 2024.

The following Critical Incident (CI) intake(s) were inspected:

- Intake: #00131027 related to alleged verbal abuse from resident to resident.
- Intake: #00132209 related to alleged verbal and physical abuse from resident to resident.

The following Inspection Protocols were used during this inspection:

Infection Prevention and Control
Prevention of Abuse and Neglect
Responsive Behaviours

INSPECTION RESULTS

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.