



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des  
Soins de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Health System Accountability and  
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Performance Improvement and  
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**Division de la responsabilisation et de la  
performance du système de santé  
Direction de l'amélioration de la  
performance et de la conformité**

**Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Oct 24, 2013	2013_179103_0055	000723, 000738, 000740	Critical Incident System

**Licensee/Titulaire de permis**

DIVERSICARE CANADA MANAGEMENT SERVICES CO., INC  
2121 ARGENTIA ROAD, SUITE 301, MISSISSAUGA, ON, L5N-2X4

**Long-Term Care Home/Foyer de soins de longue durée**

PERTH COMMUNITY CARE CENTRE  
101 CHRISTIE LAKE ROAD, R. R. #4, PERTH, ON, K7H-3C6

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

DARLENE MURPHY (103)

**Inspection Summary/Résumé de l'inspection**



The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): October 21-23, 2013

A total of three critical incident reports were reviewed during this inspection.

During the course of the inspection, the inspector(s) spoke with Activity Aides, a Restorative Care Aide, Registered Nurses, the RAI coordinator and the Director of Care.

During the course of the inspection, the inspector(s) made resident observations, conducted observations of resident areas, reviewed resident health care records, reviewed home policies related to head injury routine and home procedures related to resident outings.

The following Inspection Protocols were used during this inspection:  
Falls Prevention

Findings of Non-Compliance were found during this inspection.

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend	Legendé
WN – Written Notification	WN – Avis écrit
VPC – Voluntary Plan of Correction	VPC – Plan de redressement volontaire
DR – Director Referral	DR – Aiguillage au directeur
CO – Compliance Order	CO – Ordre de conformité
WAO – Work and Activity Order	WAO – Ordres : travaux et activités



Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 212.**

**Administrator**

**Specifically failed to comply with the following:**

**s. 212. (1) Every licensee of a long-term care home shall ensure that the home's Administrator works regularly in that position on site at the home for the following amount of time per week:**

- 1. In a home with a licensed bed capacity of 64 beds or fewer, at least 16 hours per week. O. Reg. 79/10, s. 212 (1).**
- 2. In a home with a licensed bed capacity of more than 64 but fewer than 97 beds, at least 24 hours per week. O. Reg. 79/10, s. 212 (1).**
- 3. In a home with a licensed bed capacity of 97 beds or more, at least 35 hours per week. O. Reg. 79/10, s. 212 (1).**

**Findings/Faits saillants :**



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1. The licensee has failed to comply with O. Reg 79/10, s. 212 (1) 3 whereby the home does not have an Administrator working regularly in that position for the required amount of time each week.

In an interview with the Director of Care, Sue Woodcock advised the previous Administrator was terminated approximately one month ago. In the interim, Woodcock has been appointed the Acting Administrator and is currently performing both the duties of the Director of Care and the Administrator until a replacement is found. The Family Council minutes dated October 9, 2013 were reviewed and indicated the same information.

Perth Community Care Centre is a 121 bed, long term care home. In accordance with the legislated requirements, a home with a licensed bed capacity of 97 beds or more shall ensure the Administrator works regularly in that position on site at the home for at least 35 hours per week. Additionally, the Director of Care, in a licensed bed capacity of 65 beds or more is required to work at least 35 hours per week and therefore, cannot assume the role of the Administrator simultaneously. [s. 212. (1) 3.]

***Additional Required Actions:***

***VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure an Administrator is working regularly in that position on site at the home at least 35 hours per week, to be implemented voluntarily.***

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**Issued on this 24th day of October, 2013**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

A handwritten signature in cursive script, appearing to read "Darlene Murphy".