

**Ministry of Long-Term Care**  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**  
130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

<b>Original Public Report</b>	
<b>Report Issue Date:</b> April 17, 2023	
<b>Inspection Number:</b> 2023-1588-0003	
<b>Inspection Type:</b> Critical Incident System	
<b>Licensee:</b> Corporation of the County of Elgin	
<b>Long Term Care Home and City:</b> Terrace Lodge, Aylmer	
<b>Lead Inspector</b> Ina Reynolds (524)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b> Christina Legouffe (730) Peter Hannaberg (721821)	

<b>INSPECTION SUMMARY</b>
<p>The inspection occurred onsite on the following date(s): April 5, 6 and 11, 2023.</p> <p>The following intakes were inspected:</p> <ul style="list-style-type: none"> <li>• Intake: #00014545 - M583-000044-22 related to resident responsive behaviours</li> <li>• Intake: #00022878 - M583-000011-23 related to resident responsive behaviours</li> <li>• Intake: #00083997 - M583-000013-23 related to falls prevention and management</li> <li>• Intake: #00084726 - M583-000019-23 related to resident care and support services</li> <li>• Intake: #00084998 - M583-000022-23 related to falls prevention and management.</li> </ul> <p>The following intakes were completed in this inspection:</p> <ul style="list-style-type: none"> <li>• Intake: #00017642 - M583-000002-23 related to resident responsive behaviours</li> <li>• Intake: #00015223 - M583-000046-22 related to falls preventions and management</li> <li>• Intake: #00015273 - M583-000047-22 related to falls prevention and management</li> <li>• Intake: #00015477 - M583-000051-22 related to falls prevention and management</li> <li>• Intake: #00017006 - M583-000053-22 related to falls prevention and management.</li> </ul>

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The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Infection Prevention and Control
- Responsive Behaviours
- Falls Prevention and Management

## **INSPECTION RESULTS**

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.