

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: April 10, 2025

Inspection Number: 2025-1588-0002

Inspection Type:

Complaint
Critical Incident

Licensee: Corporation of the County of Elgin

Long Term Care Home and City: Terrace Lodge, Aylmer

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 8, 9 and 10, 2025

The following intake(s) were inspected:

- Intake: #00139259 [Critical Incident (CI) #M583-000003-25] related to Infection Prevention and Control
- Intake: #00141529 [CI #M583-000006-25] related to Infection Prevention and Control
- Intake: #00140694 [CI #M583-000005-25] related to an unexpected death
- Intake: #00139942 anonymous complaint related to insufficient staffing

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Staffing, Training and Care Standards
Falls Prevention and Management

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.