

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District
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Public Report

Report Issue Date: October 21, 2025

Inspection Number: 2025-1512-0004

Inspection Type:
Critical Incident

Licensee: Better Living at Thompson House

Long Term Care Home and City: Better Living at Thompson House, North York

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 17, 20, 21, 2025.

The following Critical Incident (CI) intake(s) was inspected:

- Intake: #00158425 - CI #3017-000018-25 was related to Infection Prevention and Control (IPAC).

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.