

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District
130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report	
Report Issue Date: October 24, 2023	
Inspection Number: 2023-1031-0003	
Inspection Type: Complaint Critical Incident	
Licensee: Arch Long Term Care LP by its General Partner, Arch Long Term Care MGP, by its partners, Arch Long Term Care GP Inc. and Arch Capital Management Corporation	
Long Term Care Home and City: Tilbury Manor Nursing Home, Tilbury	
Lead Inspector Adriana Congi (000751)	Inspector Digital Signature
Additional Inspector(s) Stacey Sullo (000750)	

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: October 18-19, 2023

The following intakes were inspected:

- Intake: #00092923 related to falls prevention and management; and
- Intake: #00096336 related to staffing.

The following intakes were completed in this inspection:

- Intake: #00086637 and intake: #00087866 related to falls prevention and management.

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Staffing, Training and Care Standards
- Falls Prevention and Management



**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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INSPECTION RESULTS

During the course of this inspection, the inspectors made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.