

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District
130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: January 19, 2026

Inspection Number: 2026-1031-0001

Inspection Type:
Critical Incident

Licensee: Arch Long Term Care LP by its General Partner, Arch Long Term Care MGP, by its partners, Arch Long Term Care GP Inc. and Arch Capital Management Corporation

Long Term Care Home and City: Tilbury Manor Nursing Home, Tilbury

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 12, 13, 14, 16, 2026

The inspection occurred offsite on the following date(s): January 15, 2026

The following intake(s) were inspected:

Intake: #00163469 -Critical Incident (CI):1064-000015-25: Alleged resident to resident abuse.

Intake: #00163468 -CI:1064-000016-25: Fall of resident resulted in injury.

Intake: #00164798 -CI:1064-000017-25 - Allegation of neglect of residents by staff.

Intake: #00165658 -CI: 1064-000018-25 - Allegation of neglect of resident by staff.

Intake: #00166471 -CI:1064-000019-25 - Outbreak.

The following **Inspection Protocols** were used during this inspection:

- Skin and Wound Prevention and Management
- Infection Prevention and Control
- Prevention of Abuse and Neglect
- Responsive Behaviours
- Falls Prevention and Management

INSPECTION RESULTS

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WRITTEN NOTIFICATION: Skin and wound care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 55 (2) (a) (ii)

Skin and wound care

s. 55 (2) Every licensee of a long-term care home shall ensure that,

(a) a resident at risk of altered skin integrity receives a skin assessment by an authorized person described in subsection (2.1)

(ii) upon any return of the resident from hospital, and

A resident was transferred to the hospital after a fall. When the resident returned to the home they did not receive a skin assessment.

Sources: interviews with staff, review of the resident's assessments and progress notes.