

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

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Ottawa, ON, K1S 3J4
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Public Report

Report Issue Date: April 29, 2026

Inspection Number: 2026-1241-0003

Inspection Type:
Complaint

Licensee: Osgoode Care Centre

Long Term Care Home and City: Osgoode Care Centre, Metcalfe

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 28, 2026

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The following intakes were completed in this complaint inspection:

Intake: #00173617 related to a complaint with concerns about resident care.

Intake: #00177085 related to a complaint with concerns about a resident's admission to the home.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Admission, Absences and Discharge

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.