



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prevue le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Hamilton Service Area Office
119 King Street West, 11th Floor
Hamilton, ON L8P 4Y7

Bureau régional de services de Hamilton
119, rue King Ouest, 11^{ème} étage
Hamilton, ON L8P 4Y7

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
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Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date of inspection/Date de l'inspection 13 January 2011	Inspection No/ d'inspection 2011_127_2739_13Jan104331	Type of Inspection/Genre d'inspection Complaint # H-02981
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Licensee/Titulaire
Rykka Care Centres LP, 50 Sanmore Road, Suite 205, Toronto ON M6A 1J6

Long-Term Care Home/Foyer de soins de longue durée
Dundurn Place Care Centre, 39 Mary Street, Hamilton ON L8R 3L8

Name of Inspector(s)/Nom de l'inspecteur(s)
Richard Hayden, Long Term Care Homes Inspector – Environmental Health #127

Inspection Summary / Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection.

During the course of the inspection, the inspector spoke with the administrator, nursing staff, housekeeping staff and residents.

During the course of the inspection, the inspector inspected cleanliness of resident rooms, condition of linens and tested response time to call bells.

The following Inspection Protocols were used during this inspection:

- Accommodation Services – Housekeeping
- Accommodation Services – Laundry
- Safe and Secure Home

No findings of non-compliance were found during this inspection.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
Title: _____ Date: _____	Date of Report (if different from date(s) of inspection). 01 March 2011