



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et des
Soins de longue durée**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Health System Accountability and
Performance Division
Performance Improvement and
Compliance Branch**

**Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la
performance et de la conformité**

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Public Copy/Copie du public

Report Date(s) / Date(s) du apport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Jun 1, 2015	2015_240506_0011	H-002304-15	Complaint

Licensee/Titulaire de permis

RYKKA CARE CENTRES LP
50 SAMOR ROAD SUITE 205 TORONTO ON M6A 1J6

Long-Term Care Home/Foyer de soins de longue durée

DUNDURN PLACE CARE CENTRE
39 MARY STREET HAMILTON ON L8R 3L8

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

LESLEY EDWARDS (506)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): May 21, 22 and 25, 2015.

Concerns that were identified to be reviewed while at the home were as follows:

Item #1-Wound care was not properly managed.

Item #2-Dignity, choice and privacy not maintained.

Item #3-Food production.

Item #4-Dining and snack service.

Item #5-Air temperature not maintained.

Item #6-Attending Physician not allowed to care for resident's medical needs.

During the course of the inspection, the inspector toured the home, conducted interviews with the Director of Care's, Registered Nurses, Registered Practical Nurses, Dietitian, Cooks, Dietary staff, personal support workers and residents. Observed the provision of care to resident #001 including meal service and snack service. Observed staff interaction with the resident while providing care. Reviewed resident #001's clinical record from admission including resident's care plan, progress notes, physician orders, pain assessments, skin assessments and medication and treatment administration records. Reviewed other relevant documents including, but not limited to: policies and procedures related to skin and wound, meeting and investigation reports from the home.

During the course of the inspection, the inspector(s) spoke with Administrator, Director of Cares (DOC's), Nurse Clinician, Registered Staff, personal support workers (PSWs), dietary staff, Dietitian, cooks, maintenance staff and residents.

The following Inspection Protocols were used during this inspection:

Dignity, Choice and Privacy

Dining Observation

Medication

Skin and Wound Care



During the course of this inspection, Non-Compliances were not issued.

- 0 WN(s)
- 0 VPC(s)
- 0 CO(s)
- 0 DR(s)
- 0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES	
<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Legendé</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>



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Issued on this 1st day of June, 2015

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.